CONCIERGE - THE ST. REGIS BAL HARBOUR RESORT - (22167925)

free-classiffieds-usa.com

Contact: Tracy Cener

Phone: 1-999-999-9999



https://tinyurl.com/25u62ua5

Address: Miami Beach, Florida, United States

Price: Check with seller

Description:

Respond to guest requests for special arrangements or services (e.g., transportation, reservations, dry cleaning) by making arrangements or identifying appropriate providers. Respond to special requests from guests with unique needs and follow up to ensure satisfaction. Gather, summarize, and provide information to guests about the property and the surrounding area amenities, including special events and activities. Answer, record, and process all guest calls, messages, requests, questions, or concerns. Contact appropriate individual or department (e.g., Bellperson, Housekeeping) as necessary to resolve guest call, request, or problem. Review shift logs/daily memo books and document pertinent information in log...

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